

SUPPORT & MAINTENANCE AGREEMENT PRICE LIST - 2023

Price list for annual support and maintenance agreements for your Linux servers. We operate remotely wherever possible, both for faster reactivity as well as to cut down transportation fees that are otherwise charged.

You may choose among billing by the hour, a provision of hours package, or a package on our estimate.

Billing by the hour: Hours and transportation are charged as and when they are worked.

Thresholds: When the number of worked-hours for the month reaches a threshold, a discount applies to the hourly rate on the entire invoice. Example: 12 hours worked \rightarrow F10 threshold is reached \rightarrow 10% discount on the 12 hours invoiced. This discount applies in the event of payement with 15 days of receipt.

Package on our estimate: We offer a one-year, fixed-price support and maintenance package based on your current systems and number of users. Later additions or modifications to your systems or user base will be subject to amendments to the original agreement.

Billing by the hour

Item	Qty	Price exc. VAT	Price exc. VAT	VAT	Price inc. VAT
Transportation : return mileage from Braine l'Alleud to site location	1	0,50	0,50€	0,11	0,61 €
Hourly rate	1	105,00	105,00€	22,05	127,05 €
First hour or part thereof is fully invoiced					
Invoicing per every subsequent half-hour or part thereof					

Monthly thresholds

Package	Qty	Price exc. VAT	Discount	Price exc. VAT	VAT	Price inc. VAT
F10 - hourly rates as from 10 hours worked	≥ 10	105,00	10,00%	94,50 €	19,85	114,35 €
F25 - hourly rates as from 25 hours worked	≥ 25	105,00	15,00%	89,25 €	18,74	107,99 €
F50 - hourly rates as from 50 hours worked	≥ 50	105,00	20,00%	84,00 €	17,64	101,64€
F100 - hourly rates as from 100 hours worked	≥ 100	105,00	25,00%	78,75 €	16,54	95,29€

Rest assured of our sincere dedication,

Fred Saunier