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...your partner for easier computer technology

SUPPORT & MAINTENANCE AGREEMENT PRICE LIST - 2011

Price list for annual support and maintenance agreements for your Linux servers. We operate remotely wherever possible, both for faster reactivity as well as to cut down transportation fees that are otherwise charged.

You may choose among billing by the hour, a provision of hours package, or a package on our estimate.

Billing by the hour : Hours and transportation are charged as and when they are worked.

Provision of hours packages : You estimate the number of hours you need from us. These hours may be used regardless of your systems and number of users. Once the hours in the package you chose are exhausted, you may opt to subscribe to a new package (the same one or another) ; billing by the hour will apply otherwise. These packages have a 12-month period.

Package on our estimate : We offer a one-year, fixed-price support and maintenance package based on your current systems and number of users. Later additions or modifications to your systems or user base will be subject to amendments to the original agreement.

Billing by the hour

Item	Qty	Price exc. VAT	Discount	Price exc. VAT	VAT	Price inc. VAT
<input type="checkbox"/> Transportation within zone 02	1	30,00		30,00 €	6,30	36,30 €
<input type="checkbox"/> Transportation outside of zone 02, in Belgium	1	50,00		50,00 €	10,50	60,50 €
<input type="checkbox"/> Hourly rate	1	75,00		75,00 €	15,75	90,75 €
First hour or part thereof : 75,00 €						
Every subsequent half-hour or part thereof : 37,50 €						

Provision of hours packages

Package	Qty	Price exc. VAT	Discount	Price exc. VAT	VAT	Price inc. VAT
<input type="checkbox"/> C10 - 10 hour credit: 75 €/hr - 10% = 67,50 €/hr +10% discount on transportation	10	75,00	10,00%	675,00 €	141,75	816,75 €
<input type="checkbox"/> C25 - 25 hour credit : 75 €/hr - 12,50% = 65,625 €/hr +12,50% discount on transportation	25	75,00	12,50%	1.640,63 €	344,53	1 985,16 €
<input type="checkbox"/> C50 - 50 hour credit :75 €/hr - 15% = 63,75 €/hr +15,00% discount on transportation	50	75,00	15,00%	3.187,50 €	669,38	3 856,88 €
<input type="checkbox"/> C100 - 100 hour credit : 75 €/hr - 17,5% = 61,875 €/hr +17,50% discount of transportation	100	75,00	17,50%	6.187,50 €	1.299,38	7 486,88 €
<input type="checkbox"/> C250 - 250 hour credit: 75 €/hr - 20% = 60 €/hr +20% discount on transportation	250	75,00	20,00%	15.000,00 €	3.150,00	18 150,00 €
<input type="checkbox"/> C500 - 500 hour credit : 75 €/hr - 25% = 56,25 €/hr +25% discount on transportation	500	75,00	25,00%	28.125,00 €	5.906,25	34 031,25 €

Rest assured of our sincere dedication,

Fred Saunier